

**HEALTHY SAN DIEGO  
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
MINUTES – January 11, 2018**

**Members/Alternates Present:** Mary Benson, Diane Bucon, Trish Daly, Michelle Darnelle, Jeffrey Dziedzic, Kimberly Fritz, Fedra Hassanpour, Reina Hudson, Greg Knoll (Co-Chair), Leonard Kornreich, MD (Co-Chair), Sarah Legg, Jennipher Ohmstede, Nilanie Ramos, George Scolari, Harriet Seldin, DDS, Dean Sidelinger, MD, Sayone Thihalolipavan, MD, Viviana Urquizu, Janet Vadakkumcherry, Judith Yates

**HSD Staff Present:** Angela Galba-Davis, Caryn Sumek

**Guests:** Laura Carmona, Farid Hassanpour, Jody Regan, Porchia Rich, Scott Suckow

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>Meeting called to order at 3:00 PM by Dr. Kornreich</li> <li>Introductions were made</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report</b>		
(Krista Riganti, QI Chair)	<p>George Scolari reporting</p> <ul style="list-style-type: none"> <li>Health Education &amp; Cultural (HE/CL) Linguistics Workgroup <ul style="list-style-type: none"> <li>An amendment was made to the Charter to change the requirement for new chairs to have served on the workgroup for six months versus a year. Valeria Martinez from United-Healthcare was nominated to be the next chair starting in May.</li> </ul> </li> <li>Facility Site Review Workgroup (FSR) <ul style="list-style-type: none"> <li>Discussed how the health plans will be reconciling all of our shared sites in the FSR database. UnitedHealthcare and Aetna need to inform their providers about the FSR process. They are sending the list of current contracted providers to Barb Taylor who oversees the HSD database. From there, they will decide which sites are assigned to each health plan.</li> </ul> </li> <li>Consumer Center for Health Education &amp; Advocacy (CCHEA) <ul style="list-style-type: none"> <li>CCHEA is having an unusually high staff turnover and seeking to fill positions as soon as possible</li> <li>The West Foundation Grant was renewed for another year</li> </ul> </li> <li>Health Plan Workgroup (HPWG) <ul style="list-style-type: none"> <li>There was discussion regarding the changes with the IHSS services and the collaboration with the health plans</li> <li>The purpose of All Plan Letter 17-019 is to inform Medi-Cal managed care health plans (MCPs) of their responsibilities related to the screening and enrollment of all network providers pursuant to the Centers for Medicare and Medicaid Services' (CMS) Medicaid and Children's Health Insurance</li> </ul> </li> </ul>	<p>Caryn to update the chairs regarding IHSS and question on All Plan Letter</p>

	<p>Program Managed Care Final Rule. All MCP plan providers must be Medi-Cal Certified. There was discussion of how this would apply at FQHC's in San Diego since each FQHC is certified, however not every provider working at the FQHC is certified.</p> <ul style="list-style-type: none"> <li>- Discussed MOU process and plans requested for the latest versions of each section be re-emailed. Each plan will determine status of internal MOU routing and report out at the next Health Plan Workgroup Meeting in February.</li> <li>• San Diego Regional Center Workgroup (SDRC) <ul style="list-style-type: none"> <li>- There are about 500 kids, 0-3 years old that are currently receiving Applied Behavioral Analysis (ABA) from the Regional Center and they will be transitioned to the MCPs</li> </ul> </li> <li>• California Children Services (CCS) Workgroup <ul style="list-style-type: none"> <li>- Rady's Pilot – The pilot is for patients with Sickle Cell, Acute Lymphoblastic Leukemia, Diabetes (ages 1-10), Cystic Fibrosis, and Hemophilia. We estimate there will be around 400-500 clients with those diagnosis. Rady's is working with CCS and the State regarding how to reach out to the clients once they are identified. They are including kids from Kaiser.</li> </ul> </li> <li>• Behavioral Health Services (BHS) <ul style="list-style-type: none"> <li>- The County's Drug Medi-Cal plan is pending approval from DHCS. BHS plans to request authority to move forward in February and we hope to start services in July.</li> </ul> </li> </ul>	<p><i>Caryn Sumek will send the MOAs to the health plans contacts. Health plans to determine status of internal MOU and report out at the next Health Plan Workgroup Meeting in February.</i></p>
<b>IV. Action Items</b>		
<b>Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>• November 9, 2017 meeting minutes approved as written</li> </ul>	
<b>V. Strategic Planning Topics 2018</b>		
	<p>The following strategic planning topics for 2018 were discussed:</p> <ul style="list-style-type: none"> <li>- Aetna - Overview</li> <li>- Alzheimer's and Dementia</li> <li>- Oral Healthcare/Denti-Cal</li> <li>- Healthcare Data and Update on County Demographics</li> <li>- Recovery International Consumer Presentation</li> <li>- Community Care Reform/Foster Care System/CWS</li> <li>- Integrated Services Division - Housing, Collaboration HHSA &amp; PSG</li> <li>- National Diabetes Prevention Program</li> <li>- Drug Medi-Cal</li> <li>- CCS Pilot</li> <li>- Refugee Health/Language Requirements for Plans</li> </ul>	

<b>VI. Chairs' Reports</b>		
<b>A. Health Services Advisory Board (HSAB)</b> (Co-Chairs)	<ul style="list-style-type: none"> <li>• HSAB is reorganizing itself and the subcommittees have been energized. The object is to elevate the HSAB profile and better leverage its function as an advisory committee to the Board of Supervisors.</li> </ul>	
<b>B. CCI/Cal MediConnect Advisory Committee Update</b> (Greg Knoll)	<ul style="list-style-type: none"> <li>• A report came out yesterday evaluating Cal MediConnect called the Integration of Medi-Cal and Medicaid California Provider Perspectives of Cal MediConnect. A few of the findings are: <ul style="list-style-type: none"> <li>- Cal MediConnect (CMC) additional benefits add value, though awareness of them could be improved and access more consistently available</li> <li>- For some providers, CMC introduced more complexity into their client population presenting challenges with time and resource management</li> <li>- Many providers experienced challenges navigating member eligibility data, as well as CMC referral and authorization process</li> <li>- Providers struggled with care transitions without assistance from the CMC plans</li> <li>- Data collection and data reporting processes created challenges for many providers</li> <li>- The low CMC plan reimbursement rates lead some providers to decline participation</li> <li>- CMC has facilitated data sharing, though progress varies among plans and providers</li> </ul> </li> <li>You can access this report on the Duals website.</li> <li>• As of October 1<sup>st</sup>, San Diego had 14,704 members and the total active enrollments in the State are 160,351</li> </ul>	
<b>C. Behavioral Health Workgroup (BHWG)</b> (George Scolari)	<ul style="list-style-type: none"> <li>• The Whole Person Wellness (WPW) kick-off event was held last Friday. There were over 150 people in attendance representing all sectors of social and healthcare services that touch the lives of the WPW potential participants.</li> <li>• An update was given on the Drug Medi-Cal Organized Delivery System. Anticipated implementation date of July 1st.</li> <li>• Greg Knoll provided a CCHEA update focusing on the SSI for Children Program</li> <li>• There was a presentation from 2-1-1 San Diego on their services and Community Information Exchange</li> </ul>	
<b>VII. Information/Updates (Written or Oral)</b>		
<b>A. Public Health Services (PHS)</b> (Sayone Thihalolipavan, MD)	<ul style="list-style-type: none"> <li>• Rady's Pilot - All kids with the five specific conditions are going to be offered to opt-in, including Kaiser for now. It has not started yet. They are aiming to have kids enrolled by April 1<sup>st</sup> with services starting in July.</li> </ul>	

	<ul style="list-style-type: none"> <li>• Our local oral health plan has been accepted by the State</li> <li>• Prevention Grant - We worked with Be There San Diego and approved seven different clinically related guidelines to help support transformation in different organizational practices. The guidelines are best suited to address undiagnosed hypertension, self blood pressure monitoring, pre-diabetes, integrating community health workers, pharmacy integration, hypertension control, and working with community pharmacies. The guidelines are distributed through Be There San Diego.</li> <li>• Our Refugee Health Coordinator has mentioned that she is increasingly hearing about refugees going to providers who are not offering or able to provide needed translation services. It is required by the State to offer a language line or interpreter services. The QI Subcommittee will look to discuss this at a future meeting and report back to the Joint Advisory Committee.</li> <li>• Hep A - We are seeing cases slow down. We need to have a sustainability plan and make sure the susceptible groups are receiving vaccines. There are 577 cases.</li> <li>• Influenza - there are more than 10,000 lab confirmed cases; we had 91 deaths</li> <li>• The availability of Tamifu has been low. The generic is harder to find and some retail pharmacies are not stocked. The State has issues some guidance regarding the availability of antiviral agents for influenza. Please share the information, included in your meeting packet, with your pharmacies.</li> </ul>	<i>Angela to send the Public Health Officer Report from HSAB</i>
<b>B. Healthy San Diego</b> (Caryn Sumek)	<ul style="list-style-type: none"> <li>• As of January, Aetna has 137 members and UnitedHealthcare has 992 members. They have not received any default enrollments yet.</li> <li>• We still have 99.6% enrolled in managed care</li> <li>• The default rate is 36%</li> </ul>	
<b>C. Medi-Cal Initiatives</b> (Caryn Sumek)	<ul style="list-style-type: none"> <li>• As the Legislation Manager for the Agency, we are monitoring everything closely and anticipate entitlement reform including changes in Medi-Cal in 2018. I will share any pertinent updates.</li> </ul>	
<b>VIII. Health Care and Legislative Updates</b>		
	<ul style="list-style-type: none"> <li>• None</li> </ul>	
<b>IX. Agenda Items For Next Meeting</b>		
	<ul style="list-style-type: none"> <li>• None</li> </ul>	
<b>X. Adjourn</b>		
	<ul style="list-style-type: none"> <li>• Meeting adjourned by Dr. Kornreich at 4:35 p.m.</li> </ul>	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, February 8, 2018 from 3:00 p.m. to 5:00 p.m.

*Health and Human Services Complex*

*3851 Rosecrans Street, DOC Conference Room, San Diego, CA 92110*

Minutes recorded and transcribed by Angela Galba-Davis